A Guide to Spectrum TV

Install Equipment and Set Up a New Spectrum Account

1. **Register resident under the Waterman contract (Waterman team).** Name, address, email (this will be your Spectrum user name), phone number, and date of birth.
2. **Install and activate equipment (Spectrum team)**. Install modem, router, 2 Xumo Stream Boxes, 2 remotes. Connect Xumo Stream Boxes to TVs and WiFi.
3. **Create your new Spectrum account.** Name, email (same as step 1), password.
4. **Set the router's WiFi password.** You will need this for connecting the remote, printer, etc. You can request that the WiFi name and password be the same as your old ones.
5. **Test the system before the installer leaves.** If everything works you should disconnect your old router.
6. **Change** your existing TV remote and your cell phone wifi to the new wifi address.
7. **If you have problems with the installation after the installer leaves, call Brady.** The volunteers can't help you. If you have questions about how to connect printers or how to use features, contact a volunteer.

IMPORTANT. Keep a record of your account and WiFi name and passwords. This information is needed to manage your account and your equipment settings.

Navigate the Xumo Stream Box

The Xumo Stream Box lets you watch TV programs and use streaming apps.

- Press **Home** to open the Home screen.
- Select the **Spectrum TV** app, or press and hold **Voice** and say "**Spectrum TV**."
- To return to the previous screen, Press **Back**.
- To Search: Select the **search bar** at the top of the Home Screen, or **press and hold Voic**e.

- Open Settings: Go to Home > Menu (yellow three-dot button) > Settings to manage Wi-Fi, audio, video, and connected devices.

Use the Spectrum TV App

- Open the channel guide: Press Right on the directional pad, or press Guide / OK while watching live TV.
- Change channels: Use Channel +/–, enter a channel number, or choose a channel in the guide.
- Filter the guide: Press Left in the guide to choose Favorites, News, Sports, or Movies.
- Add a favorite: Highlight a channel in the guide, then press and hold OK

Tip: Do not inadvertently push OK when an upgrade is highlighted or you may activate a subscription and receive a monthly bill.

Use Voice Commands

Press and hold Voice while speaking.

- Search: “Search for Stranger Things” or “Show me Tom Hanks movies.”
- Open an app: “Open Netflix,” “Open YouTube,” or “Launch Spectrum TV.”
- Change live channels: “Tune to ESPN,” “Go to Channel 12,” or “Switch to CNN.”
- Control playback: “Pause,” “Play,” “Rewind 30 seconds,” or “Fast forward 2 minutes.”

Remote Buttons	What they Do
Home	Return to the home screen
Guide	Show live TV listings
OK (Button in the middle of the Navigation Pad)	Select the highlighted item
Back	Go back one step
Voice control	Ask for what you want
Mute	Turn the sound off and on
Volume + / –	Change the volume
Navigation pad	Move up, down, left, right
Quick Access	Change settings

Xumo Large Button Remote

Button guide · Spectrum TV



Quick Access
Open quick settings and search

Volume
Adjust the volume level

Guide
Browse and select live TV content. Guide formats vary by provider.

Navigation pad
Move up, down, left, or right.

Back
Return to the previous screen.

Add
Add to or remove from My List.

Rewind, Play/Pause, Fast Forward
Control the content you're watching.

Number pad
Enter channel numbers or PINs.

Input
View or change the device input.

Power
Turn your device on or off.

Mute
Silence the audio.

Channel pad
Go to the next or previous channel.

Info
View details about highlighted content.

Search
Browse for content on your device.

OK
Select an item.

Accessibility Settings
Customize closed captions, voice guidance, and other accessibility options.

Home
Return to the home screen or wake the device.

Voice Control
Press and release, then speak a command within 2.5 seconds.

Illustration redrawn from the supplied Xumo remote reference. Button functions may vary by service or device.

Pair Your Remote

Your remote will pair automatically to your Xumo Stream Box. If this doesn't work, your Xumo Stream Box will prompt you to pair or reset your remote.

To Reset Your Remote

1. Hold the + and back buttons on your remote until you see a green light blink.
2. Press 9, then 8, then 1 in order. You will see two blinks.
3. Press and hold the microphone button to re-pair.

To Select a Startup Channel

You can choose a default channel you want to play automatically each time you sign in to the Spectrum TV App.

1. Sign in to the SpectrumTV App.
2. Click More (3 dots)
3. Select the Settings tab.
4. Select Preferences.
5. Choose Startup Channel and then Manage Startup Channel. Make sure
6. Startup Channel is toggled ON.
7. Select a startup channel from your list of Favorites, or from the channel lineup. Your changes will take effect when you quit and relaunch the Spectrum TV App.

To Personalize the App Row

1. Select **Home** on your remote
2. Select **three dots (...)**
3. Select **settings**
4. Select **viewing preferences**
5. Select **manage favorite apps**
6. Find an **app** and use r/l, up/down to move it in the list.
7. Select **OK**
8. Repeat #6, and #7 as needed

You can also go to the **END** of all the apps, and select **Manage**.

To Create a List of Your Favorite Channels

1. Open your SpectrumTV app (on a mobile device) and log into your Spectrum account.
2. Select Settings.
3. Select Favorites from the sidebar list.
4. Scroll through the channel list and click the heart to add it to the favorites list.

To Change to Favorite Channel list while viewing TV

1. Use the remote, select the guide.
2. Click and hold the OK button.
3. Select and click Favorites from the list.

To Record a Program

1. Open the Spectrum TV app..
2. Open the Guide and find the program you want.
3. Select it to open the info page, then select Record.
4. You'll get a confirmation message that the recording is scheduled.

To Record a Series

1. Find a series in the Guide and select **info**.
2. Select Record Series.
3. Choose your options: all episodes, or new episodes only
4. Keep until: space is needed, 90 days (Cloud DVR)
5. Start / End time: add padding before/after (useful for sports)
6. Select Confirm (or Record).

To Play a Recording

OPTION 1: USE THE VOICE BUTTON (FASTEST)

1. **Press and hold** the Microphone button (or tap it once for tap-to-talk).
2. Say **"Spectrum TV"** to open the Spectrum TV App if it isn't already open on your screen.
3. Once inside the app, press the **Microphone** button again and say "**My Library**" or "**Recordings**" (or say the exact name of the recorded show you want to watch).
4. Use the **directional arrow buttons** around the center **OK** button to highlight your show, then press OK/Select.
5. Highlight **Play** or **Watch** and press **OK**.

OPTION 2: USE THE MENU BUTTONS

1. Press the **Home** button on your remote and open the **Spectrum TV App**.
2. Inside the Spectrum TV App, press the **Back** button to open the main navigation menu.
3. Select **My Library** and press **OK**.
4. Select **View DVR**.
5. Highlight the program you want to watch, press **OK**, and choose **Play**.

My Information	
Email	
My Spectrum Password	
WiFi Name	
WiFi Password	

Channel	APP
4001	Disney+ Hulu
4002	HBO Max
4003	Paramount +
4004	Peacock
4005	AMC+
4007	ESPN
4008	Fox One
4012	Discovery+

Activate Premium Channels

1. Click **Guide** on the Remote
2. Enter the **channel #**
3. Click **OK**
4. Scan the **QR code**
5. Click **Activate Now**
6. Click **Home**
7. Select the **App** from the row of apps
8. Watch the channel